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Industry leading car park management services



# About us

Over the years, parking management companies have built up a negative reputation through the use of unfair fines and aggressive methods of enforcement. NPC was established to bring a new approach to the outdated industry.

Using modern technology and clear communication, NPC can offer you a turnkey solution to your parking issues. Whether you are a property manager in need of a parking system for your residents, or an owner of a retail site looking to generate additional revenue from your car park, we have bespoke parking solutions for your situation.

We aim to offer an ethical, alternative approach to parking enforcement.

# The benefits of parking management





#### Reduce parking abuse

Eradicate unauthorised parking and ensure your car park is available for genuine users.



#### Data insights

Gain valuable insights into your car park performance with our in-depth data system.



#### Generate additional revenue

Unlock the earning potential of your car park and maximise your revenue.



#### Safety & security

Ensure vital roadways and access roads are clear by reducing obstructive parking.



#### Improve car park efficiency

Increase turnover of parking spaces, freeing up availability for more motorists.



#### Latest technology

Gain access to the latest technology in parking management to get the most out of your car park.



## Our sectors



We provide specialist car park management services solutions for improved parking efficiency and increased revenue across multiple sectors.



#### **Property Managers**

NPC tailor the requirements of each site to the agent, tenant and visitors providing a solution which benefits everyone. The creation of a seamless parking experience has the power to provide an admin free, productive site.

- ✓ Online permit system
- ✓ ANPR & manned enforcement
- Reduce unauthorised parking



#### **Retail Parks**

Parking spaces are valuable. If people can't find a space near to your shop they will take their business elsewhere. We manage free parking sites or pay & display sites with our smart solutions that help our clients keep spaces free for the right customers.

- Generate additional revenue
- Data insights on car park performance
- ✓ Improve customer experience



#### Hospitals

We work with trusts up & down the country to help achieve their parking aspirations for their drop off zones, staff & patient car parks. Our dedicated NHS teams specialise in reducing issues on site, making parking simple & convenient for patients, visitors & staff.

- ✓ Reduce unauthorised parking
- Generate additional revenue for the trust
- ANPR & manned enforcement

## Our sectors



We provide specialist car park management services solutions for improved parking efficiency and increased revenue across multiple sectors.



#### **Local Authorities**

We have worked closely with many local authorities across the UK to provide a dependable parking solution, which has proven effective in reducing parking abuse in this particular sector.

- ✓ Reduce unauthorised parking
- ✓ Ethical approach to enforcement
- ✓ ANPR & manned enforcement



#### **Pubs & Restaurants**

Most pubs & restaurants in urban areas or close to transport links find their car parks full most of the time. We have used various methods to help reduce abuse on site for our clients, while ensuring free parking for genuine patrons.

- Reduce car park misuse
- Available spaces for genuine customers
- ✓ Easy to use payment options



#### Leisure & Tourism

From gyms and golf clubs to tourist hotspots and hotels, we know theres no one size fits all solution for attraction parking. Whether it's 24/7 gyms or five star hotels, we strive to deliver the best across every facility.

- ✓ Increased turnover of spaces
- ✓ Generate additional revenue
- ANPR & manned enforcement

## Our sectors



We provide specialist car park management services solutions for improved parking efficiency and increased revenue across multiple sectors.



#### **Motorway Services**

Motorway services are no strangers to experiencing high volumes of traffic all day long due to their location. A common issue includes trucks and lorries staying overnight without paying. We have a parking management solution tailored to these issues.

- Free up parking spaces by preventing unauthorised use
- Increase parking efficiency & space turnover
- ✓ Generate additional revenue



#### **Colleges & Universities**

Educational sector car parks are likely to get overcrowded, especially during term time. This is mainly due to a lack of parking enforcement encouraging unauthorised parking. Our colleges and university parking management can irradicate this.

- Free up spaces for staff & students
- Monetise your car park effectively
- ✓ ANPR & manned enforcement



#### **Supermarkets**

With such a customer focused business, it is essential that visitors to your car park have the best experience possible. Unauthorised parking will reduce available spaces for your paying customers, this might cost your customer's loyalty as well as revenue.

- Free up spaces for paying customers
- ✓ Latest ANPR technology
- Generate additional revenue





# Pay & display

### GENERATE REVENUE WITH OUR EFFECTIVE & USER FRIENDLY PAY & DISPLAY SYSTEM

Our pay & display parking systems offer a secure and efficient solution to your pay & display issues. They can also provide a **simple and cost-effective** means of generating revenue.

Our **state of the art** machines are supplied with the capability to be solar powered reducing the need for mains electricity on site. Our machines can be tailored to your individual car park requirements and restrictions. They provide a range of user friendly payment methods including cash only, debit/credit cards and contactless.

#### FREE SERVICE

Free pay & display setup when you use our enforcement services

#### FREE SIGNAGE

We provide car park signage and installation free of charge

### INSTALLATION & MAINTENANCE

We install and maintain the pay & display machines

# LATEST PAYMENT MACHINES

Our payment machines accept all current UK currency



# Pay on exit

# OUR PAY ON EXIT SYSTEM IS A MODERN & USER FRIENDLY CAR PARK MANAGEMENT SERVICE

Our pay on exit service works together with our ANPR cameras to ensure motorists have paid for their stay in your car park. Once a user has paid for parking, their vehicle registration will be added to a safe list where the ANPR camera can detect they have paid for the duration of their stay.

Our machines are designed to provide the motorist with the easiest journey from entering the vehicle registration to exiting your car park. The pay-on-exit system is best deployed by those in the retail industry looking to generate additional revenue from their car park.

### INSTALLATION & MAINTENANCE

We install and maintain the pay & display machines

#### QUICK & EASY TO USE

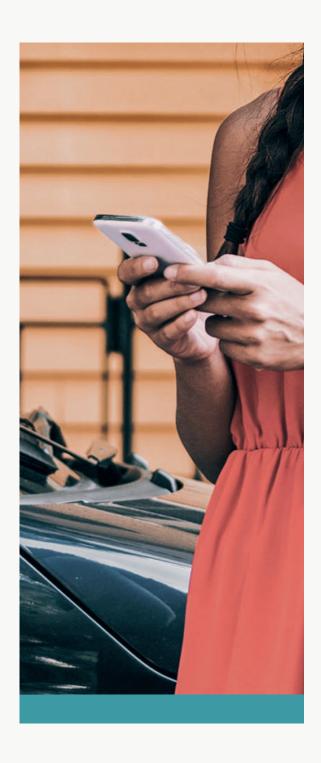
State of the art user friendly machines.

# LATEST PAYMENT MACHINES

Our payment machines accept all current UK currency

# MODERN & DURABLE DESIGN

Minimise machine downtime



# Pay by phone

# OUR PAY BY PHONE SERVICE PROVIDES A CONVENIENT WAY FOR YOUR CUSTOMERS TO PAY FOR PARKING

At National Parking Control, we pride ourselves on providing users with the most **convenient** way possible to pay for parking. With this is mind we have partnered with the UK leading provider of pay by phone services.

Our system is designed to help make paying for parking seamless and hassle free, users are able to book parking slots in advance or on the day when on site. We even have the capability to provide season tickets and discounts for frequent users. Our pay by phone service also provides car park users with a SMS message to offer an extension to their session should this be about to expire.

#### FREE TO SET UP

Free setup when you use our enforcement services

### CONVENIENT & USER FRIENDLY

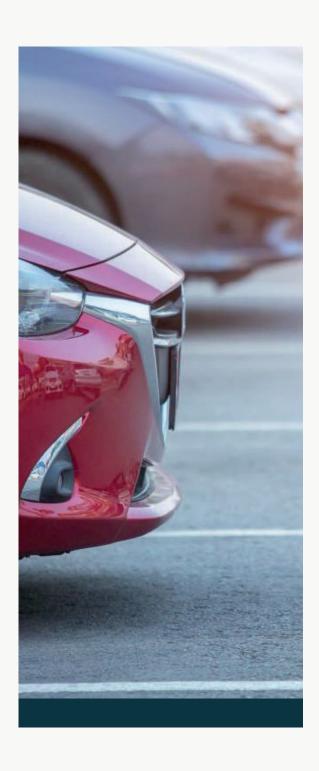
Seamless and hassle free payment system for your users

### AUTOMATED SMS CAPABILITY

Car park users can extend their session when required

### FREE CAR PARK SIGNAGE

All car park signage is provided and installed free of charge



# Parking permits

#### **FULLY MANAGED CAR PARK PERMIT SYSTEMS**

Our parking permit system has been designed to work alongside our warden patrols allowing **exclusivity** to all parking bays on site to authorised users only, we can supply many different types of parking permits including:

Residents Permits

**Season Tickets** 

Visitor Permits

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**Scratch Cards** 

Staff Permits

Daily Passes

Our permit schemes are fully managed by us and are provided completely **free of charge**. Permits are initially issued for free, and any replacement permits are charged to the user at £5.00 each as standard. However, the pricing can be flexible depending on **your requirements**.

#### FREE SERVICE

Free setup when you use our enforcement services

### MULTIPLE PERMIT TYPES

We can supply multiple different types of parking permits

#### FULLY MANAGED

We maintain and send all permits issued to your car park users

### FREE CAR PARK SIGNAGE

All car park signage is provided and installed free of charge



# Scratch card permits

# OUR SCRATCH CARD PERMIT SOLUTION ALLOWS FOR A CONVENIENT WAY FOR GUESTS AND VISITORS TO STAY AT YOUR CAR PARK

NPC's scratch card permits are ideal for all kinds of commercial, residential and temporary parking schemes, enabling motorists to simply scratch off their date and time of arrival to validate their parking.

Scratch card parking permits offer a more economical, flexible solution for everyone; motorists can make short-term occasional visits without paying out for a long-term parking pass, and you can maintain strict access control without installing expensive parking meter terminals.

#### **FREE**

This service is free to set up and maintain when you use our enforcement services

#### **EASY TO USE**

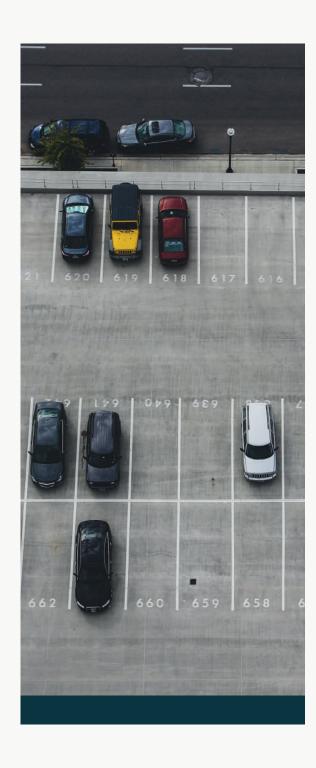
Issue to visitors, temporary staff, temporary contractors or one off visits

#### MULTIPLE OPTIONS

Scratch cards are available in daily, weekly and monthly options

#### FULLY MANAGED

The scratch cards are printed, delivered, and managed by NPC



# E-permit solutions

## OUR E-PERMIT SOLUTION BRINGS A MODERN APPROACH TO CAR PARKING MANAGEMENT

Our innovative e-permit management system allows users to park without the need of displaying a physical permits on their dashboard, providing a highly streamlined permit system ideal for certain situations where physical permits are difficult to maintain.

The system is designed to be **very simple to use**. This works in two ways where a database can be provided which is imported into our back office system, or alternatively, we can provide you with a client login where you can add/remove vehicles as required. We can also provide a tablet kiosk for your customers to use on-site.

#### **FREE**

This service is free to set up and maintain when you use our enforcement services

### EASY TO MAINTAIN

All e-permits are stored in a secure database

### MANAGED BY CLIENT & EPS

Easy to use online portal for uploading e-permits

### FREE CAR PARK SIGNAGE

All car park signage is provided and installed free of charge



# Car park touchscreen **kiosks**

### OUR TOUCHSCREEN KIOSK IS AN EFFECTIVE & SIMPLE CAR PARK MANAGEMENT SCHEME

National Parking Control can implement a Touchscreen Kiosk registration system to allow any staff members or visitors to seamlessly register their vehicle for parking whilst simultaneously reducing unauthorised parking.

Our touchscreen kiosks allow motorists to register in real time for a designated period of time in which they intend to stay in your car park. Our high-tech Kiosks can come with our unique anti-theft floor, wall or desk stands.

#### FREE SERVICE

Free pay & display setup when you use our enforcement services

### FREE CAR PARK SIGNAGE

All car park signage is provided and installed free of charge

### INSTALLATION & MAINTENANCE

We install and maintain the touchscreen kiosks

#### LATEST TOUCHSCREEN TECHNOLOGY

NPC provides the latest in touchscreen kiosk technology



# CAR PARK ENFORCEMENT

# Warden patrols

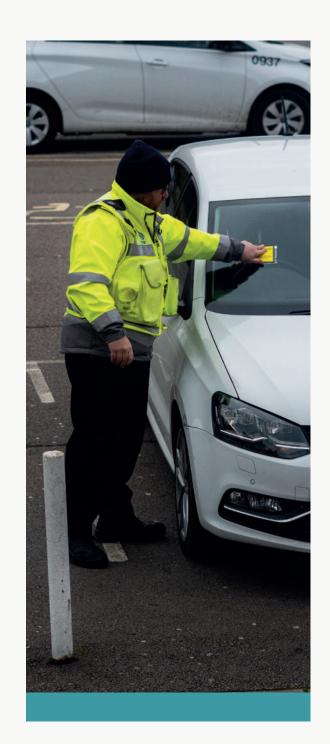
# NPC EMPLOY PROFESSIONALLY TRAINED WARDENS THAT PATROL CAR PARKS ACROSS THE UK ON A DAILY BASIS

Every one of our wardens receive ongoing comprehensive training. Their experience enables them to be on hand to provide guidance and support to motorists in car parks whilst also helping to defuse potential confrontational situations. Our wardens are fully equipped with wireless GPS tracking equipment and body worn personal protective security cameras.

Any vehicle that has been granted permission to park on your site can either:

- ❷ Be supplied with a valid NPC parking permit
- Be supplied with a valid e-permit
- Be registered on our online whitelist

All of these options have been specifically designed to ensure only offending vehicles receive a PCN and giving piece of mind all authorised vehicles are free to park safely and without hassle.



# Self-ticketing app

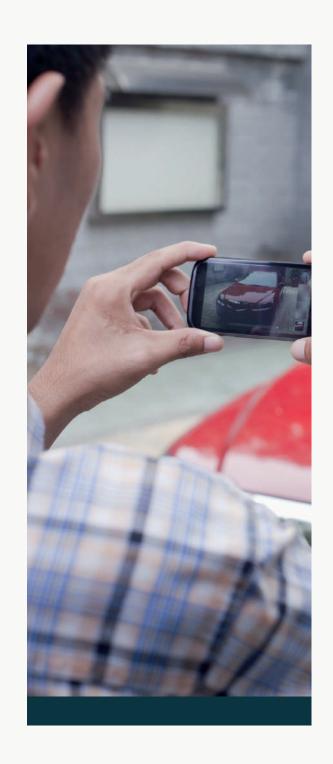
## FREE SELF-TICKETING APP FOR RUNNING A PRIVATE CAR PARK YOURSELF

National Parking Control provide an app available for download on either Apple's 'App Store' or Google's 'Play Store' which is not only a free service, but you will even receive £15 compensation for every paid parking ticket.

This service has been designed for car park areas where any authorised parking is permitted and enables the registered app user to issue parking charges, via the app, the app is designed to specifically manage a range of parking contraventions including:

- Permit parking
- No parking at anytime
- Overstaying a maximum stay period
- Disabled bays

You simply take the photographs and National Parking Control will do the rest.



# ANPR car park cameras

#### ADVANCED ANPR CAMERA TECHNOLOGY

Our ANPR cameras read the vehicle registration plates on entry and exit of a car park. Our data centre will then calculate if a vehicle has overstayed the parking restrictions resulting in a parking charge notice.

NPC's solution comprises of advanced ANPR camera technology, image processing servers and wireless communication devices. Our systems have been specifically developed to provide scalability, privacy and flexibility. Combining these aspects into a single process has allowed us to produce a solution that is an elite product in the market.

- Fully automated, zero admin
- Super-accurate, highly effective deterrent
- 99% uptime, always on



# Solar ANPR car park **cameras**

## ADVANCED SOLAR POWERED ANPR CAMERA TECHNOLOGY

Our solar powered ANPR cameras have the added installation flexibility as no mains electricity is required so that they can be installed in the most optimal position. Our advanced solar panels ensure the camera can operate day & night and through all weather conditions.

Our solar powered ANPR cameras read the vehicle registration plates on entry and exit of a car park. Our data centre will then calculate if a vehicle has overstayed the max stay parking restrictions, any car that has overstayed can then be issued a parking charge notice.

- Solar powered
- Real time statistics
- Non-confrontational
- No staff required



# EV bay management

## OUR EV BAY MANAGEMENT SOLUTION COUNTERS THE PROBLEM OF EV CHARGING BAY ABUSE

With the rapid rise of popularity in electric vehicles, it has never been more imperative to ensure electric vehicle charging bays are available for those who need it most. Often motorists of petrol and diesel cars will occupy the EV bays unlawfully due to the priority location of electric vehicle parking.

Our ANPR cameras monitor the charging bays to safeguard from internal combustion engine vehicles occupying the parking space. Any motorists unlawfully parking in the EV bays can be issued with a parking charge notice to deter any future offences.

- Free up charging bays for genuine EV users
- Non-confrontational enforcement
- No staff required



# CCTV car park ticketing

#### **CCTV CAR PARK ENFORCEMENT SOLUTIONS**

NPC's CCTV camera system reads the vehicle registration number plates of vehicles entering and exiting a car park. With this data we can calculate how long each vehicle has been parked and a parking charge notice can then be issued to any vehicle exceeding the allotted time restriction.

NPC utilise the latest in CCTV technology to provide a reliable and effective automatic parking management solution. Our advanced CCTV cameras are non-confrontational and a popular approach to modern parking enforcement, our ANPR service provides guaranteed security and enforcement 24 hrs a day.

- ✓ Keep access roads clear
- Monitor out of bay parking
- Reduce obstructive parking in 'keep clear' areas such as outside schools



# Warning flyers

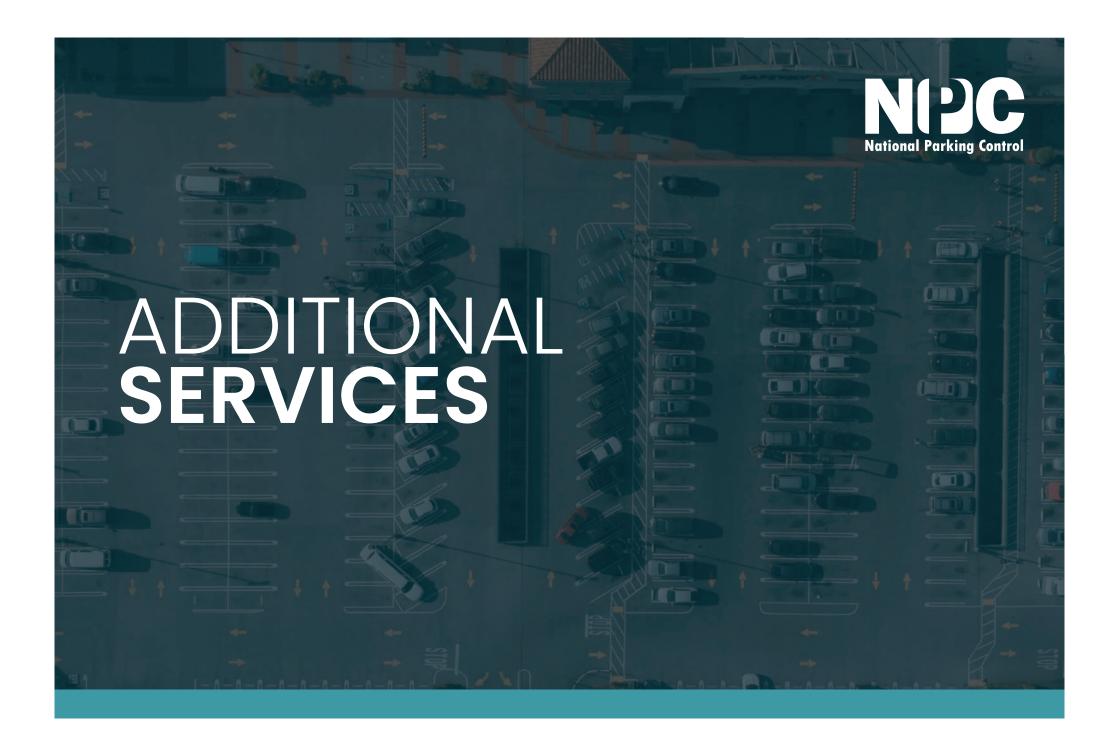
# OUR WARNING FLYERS ARE A NON-CONFRONTATIONAL APPROACH FOR FIRST TIME OFFENDERS

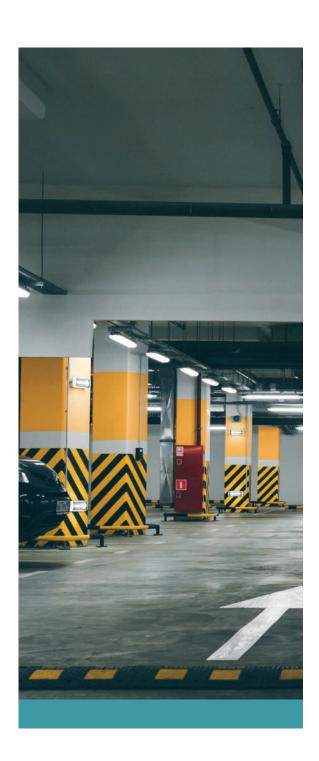
NPC's warning flyers are an effective deterrent for first time parking offences. The warning flyers offer a non-confrontational way to let motorists know that their parking is unauthorised in your car park, without issuing a PCN.

The warning flyers will be distributed to car windscreens to encourage a change in parking behaviour and all warning flyers can be made bespoke to your car park requirements.

- Fair deterrent for first time offenders
- Informative and clear
- Promotes better parking behavior







# Revenue **generation**

## GENERATE REVENUE FROM USAGE OF YOUR CAR PARK

There are numerous ways to maximise revenue from your car park using our services. You can also generate revenue through our enforcement services.

NPC will contribute to the upkeep of your development through any revenue generated from our enforcement.

This additional revenue can help towards maintaining roadways, upgrading communal areas or even as a donation to a charity of your choice.



Speak to one of our specialists today to find out how you could unlock the potential to generate revenue from your car park.



# Signage

# NPC WILL PROVIDE DURABLE, INFORMATIVE SIGNS FOR YOUR CAR PARK AT NO COST

We will install signage throughout your car park at optimum positions so that motorists are informed of the parking conditions at your premises, in accordance with IPC guidelines.

This signage can either be wall mounted or pole mounted depending on your car parks circumstances.





### Abandoned vehicles

# ENSURE YOUR PARKING AREAS ARE CLEAR FROM ABANDONED VEHICLES

Abandoned vehicles are a common problem for car park owners as they are often obstructing fair use of parking spaces. As part of NPC's extensive parking solution, we offer our clients a service to remove abandoned vehicles on private land if all other attempts to get the rightful owner to collect have failed. All removals of vehicles will be lawfully undertaken as part of the Torts (Interference with Goods) Act 1977.

The removal process is available through the NPC website by following these two steps:



#### **Download & Issue a Tort Notice**

Download the 28 day Tort notice from the NPC website and issued it to the offending vehicle.



#### Order Vehicle Removal

If after 28 days the vehicle has still not been moved, you can order the vehicle to be removed via the NPC website free of charge.



# Car park extras

At NPC, we offer all the parking services you would need all in one place. That is why we also supply many additional components to ensure the efficiency and safety of your car park, such as:



#### **Bay Marking**

Professional bay and line marking available to make sure your car park aesthetic is maintained.



#### **Parking Posts**

Retractable parking posts to prevent unauthorised overnight parking or concrete bollards for a more permanent deterrent.



#### Speed Bumps

We offer a range of speed bumps for your car park to act as a traffic calming measure.





**\** 0330 111 5888

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